

Share Buyback: Announcement pursuant to Art. 5(1)(b) and (3) of Regulation (EU) No. 596/2014 in conjunction with Art. 2(2) and (3) of Commission Delegated Regulation (EU) No. 2016/1052

Purchase of Own Shares – 20th Interim Notification

In the period from 19.10.2026 to and including 23.10.2026, a total of 8,201 shares were purchased under the 2026 Share Buyback Programme.

The commencement of the share buyback was announced on 21 May 2026 pursuant to Article 5 of Regulation (EU) No. 596/2014 and pursuant to Art. 2(1) of Commission Delegated Regulation (EU) 2016/1052.

The total number of shares repurchased daily on the respective trading venue in the period from 19.10.2026 to and including 23.10.2026, the average prices and the volume in euros are as follows:

Date	Total No. of Shares Repurchased (units)	Average Price (EUR)	Exchange	Volume (EUR)*
19.10.2026	2,101	13.18	XETR	27,690.05
20.10.2026	973	13.20	XETR	12,843.60
21.10.2026	1,275	13.47	XETR	17,174.55
22.10.2026	2,152	13.72	XETR	29,516.40
23.10.2026	1,700	13.70	XETR	23,289.30
Total	8,201			110,513.90

**Excluding transaction costs*

The total number of shares purchased to date under the 2026 Share Buyback Programme up to and including 23.10.2026 amounts to 132,100 shares.

The share buyback was executed by ICF BANK AG. Information on the individual transactions pursuant to Article 5 of Regulation (EU) No. 596/2014 and pursuant to Commission Delegated Regulation (EU) 2016/1052 has been published on the internet at the following link: <https://serviceware-se.com/en/company/investor-relations/share-buyback-program>

Idstein, 27.10.2026

ServiceWare SE

ServiceWare-Kreisel 1

65510 Idstein

Germany

Phone: +49 6434 9450 0

investor-relations@serviceware-se.com

<https://serviceware-se.com>

Managing Directors: Dirk K. Martin (CEO), Harald Popp (CFO), Dr. Alexander Becker (COO)

Administrative Board: Christoph Debus (Chairman), Harald Popp (Deputy Chairman), Prof. Dr. Peter Buxmann

Registered office: Idstein, Wiesbaden District Court, HRB 33658